

RELATIONAL COORDINATION IN HIGHER EDUCATION
STUDENT SURVEY

1. University:

2. Age

Over 25 years old	
Under 25 years old	

3. Gender

Male	
Female	

4. Field of knowledge

Social Sciences	
Humanities	
Engineering	
Health Sciences	

5. Please explain the factors that have improved or worsened the quality of your University:

	Improved	Worsened
Administrative organization (registrations, validations ...)		
Academic organization (schedules, exam planning ...)		
Material resources (classrooms, computers ...)		
Virtual campus		
Lectures		
Training content		

6. Do the people who belong to these areas have the need to offer you information at certain times?

	Never (1)	Rarely (2)	Occasionally (3)	Frequently (4)	Constantly (5)
Administrative officers					
Lectures					
Classmates					

7. Do people who belong to the following work areas communicate with you frequently?

	Never (1)	Rarely (2)	Occasionally (3)	Frequently (4)	Constantly (5)
Administrative officers					
Lectures					
Classmates					

8. When any type of problem appears (study, logistics, documentation ...), how much did the following profiles help you to solve your problem?

	Never (1)	Rarely (2)	Occasionally (3)	Frequently (4)	Constantly (5)
Myself					
Lectures					

Students' representatives					
Administrative officers					
Classmates					

9. How well do the following profiles know about your role in the university and the problems that arise?

	Never (1)	Rarely (2)	Occasionally (3)	Frequently (4)	Constantly (5)
Lectures					
Students' representatives					
Administrative officers					
Classmates					

10. How much do the following profiles respect your role at the university?

	Never (1)	Rarely (2)	Occasionally (3)	Frequently (4)	Constantly (5)
Lectures					
Students' representatives					
Administrative officers					
Classmates					

11. How well do the following profiles share your goals at the university?

	Never (1)	Rarely (2)	Occasionally (3)	Frequently (4)	Constantly (5)
Lectures					
Students' representatives					
Administrative officers					
Classmates					

12. Indicate your degree of satisfaction with the following profiles (1 very low, 5 very high):

	1	2	3	4	5
Lectures					
Students' representatives					
Administrative officers					
Materials					
Communication channels					
Training contents					